Management Of Aggressive Behavior



MOAB



(a Seminar on Preventing and Managing Violence)

DO YOU EVER ...

- ... deal with anxious or aggressive people?
- ... have a difficult time dealing with conflict and stressful situations?
- ... get uncomfortable by someone's attitude or behavior?
- ... see people upset by other people's gestures, postures or facial expressions?
- ... wish you were successful in calming someone down?

If you do, then MOAB™ is for you!



WHAT IS MOAB™?

Management of Aggressive Behavior (MOAB™) provides strategies for preventing and diffusing aggressive behavior. This seminar will empower the attendees by teaching principles, techniques and skills used to recognize, reduce and manage anxious, aggressive and violent behavior.

WHEN IS MOAB™?



Wednesday, January 16, 2019 - 9:00am - 12:00pm Tuesday, April 9, 2019 - 12:00 pm - 3:00 pm Thursday, July 25, 2019 - 9:00 am - 12:00 pm Monday, October 21, 2019 - 12:00 pm - 3:00 pm

All classes are in Ruth Sleeper Hall 210

COST and REGISTRATION:

MOAB is free to all employees Please register in <u>PeopleSoft</u> by the Monday prior

Any questions can be directed to Tom Mahoney at tdmahoney@partners.org or Matt Thomas at mdthomas@partners.org

Presented by MGH Police, Security and Outside Services "LEADERS in SERVICE and PROTECTION"