

# MGH front entrance coordination project: Need-to-know and FAQs

On Monday, March 3, a new phase of work to connect MGH's main campus to the Phillip and Susan Ragon Building will begin with the construction of a connector bridge. As part of this project, access to Mass General's main entrance – located at 55 Fruit St. at the front of the White Building – will be limited, with exceptions for Emergency Department drop-off.



## Where is the work happening?

Construction will take place at MGH's main entrance, located at 55 Fruit St. in the front of the White Building.

## Who will be impacted?

Patients, visitors and staff who currently use this entrance for pick-ups, drop-offs and food delivery services will be rerouted to the short-term/live parking area in Fruit Street Garage, level GA (located just before the exit gates).

## How long will this project take?

This phase of construction is expected to take approximately 15 months.

## Will this impact Emergency Department drop-off?

Patients can still be dropped off in the designated area at the main entrance ramp to access the Emergency Department. The drop off area will be smaller, and vehicles will not be allowed to stay there after drop-off.

## Will this impact Blake 14 escort services?

Patients can still be dropped off in the designated area at the main entrance ramp for an escort to Blake 14 (Labor and Delivery). The drop off area will be smaller, and vehicles will not be allowed to stay there after drop-off.

## Will this change the flow of traffic to the Lunder ambulance bay?

No. Ambulances entering the Lunder ambulance bay will maintain their existing traffic flow.

## How will short-term parking be accommodated?

The Fruit Street Garage, level GA (located just before the exit gates) is dedicated to short-term/live parking. There is no cost to park in this area for the first 30 minutes. Patients, visitors, and staff are strongly advised to use this area when being picked up/dropped off from the hospital. Vehicles will not be allowed to park in front of the main entrance for any length of time during construction. Only patient drop-offs will be permitted.

## Where can staff be dropped off and picked up?

Staff are encouraged to use the first floor of the Fruit Street Garage, level GA for short-term/live parking when being picked up from and dropped off for their shifts. Parking in this area is free for the first 30 minutes.

Rideshare drivers (Uber, Lyft, etc.) should drop off and pick up staff at either the Gray entrance (90 Blossom St.) or the Jackson entrance (80 Blossom St.). Please note, rideshare vehicles cannot stop to wait in these areas. Staff must be at these locations prior to driver arrival and ready to be picked up.

Scan to learn more about the Phillip and  
Susan Ragon Building construction.



### **How are patients being notified?**

The most accurate address for appointment drop-off can be found in Patient Gateway. Patients are advised not to use the 55 Fruit St. address for navigation.

### **Where should discharged patients be picked up?**

Discharged patients can be picked up at Wang Circle (off Parkman Street) or the Yawkey Building from 6 a.m. to 6 p.m. Please note, patients should be ready for pickup when their transportation arrives. If parking is needed for a longer duration, please park in the Fruit Street, Parkman or Yawkey garages. Vehicles will not be allowed to park and wait for a patient to arrive and will be directed to the garage.

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