



MASSACHUSETTS
GENERAL HOSPITAL

PATIENT CARE SERVICES

PATIENT CARE SERVICES 2010

Entering Our Next Century Of Caring

Disciplines

Nursing | Chaplaincy | Child Life | Medical Interpretation | Occupational Therapy
Physical Therapy | Respiratory Care | Social Work | Speech-Language Pathology

PCS Programs

Cancer Resource Room

Caring Headlines

Center for Global Health

Child Protection

Consultation Team

Clinical Support Services

Haven Program

(Helping Abuse And
Violence End Now)

Information Ambassadors

International Patient Center

Ladies Visiting Committee
Retail Shops

MGH CarePages

MGH Quit Smoking Service

Office of Patient Advocacy

Orthotics and Prosthetics

Patient and Family Lodging

PCS Diversity Program

PCS Financial
Management Systems

PCS Informatics

PCS Office of Quality & Safety

Volunteer Services

The Institute for Patient Care

- Center for Innovations in Care Delivery
- Maxwell & Eleanor Blum Patient and Family Learning Center
- Norman Knight Nursing Center for Clinical & Professional Development
- Yvonne L. Munn Center for Nursing Research

2010 Strategic Goals

Improve the patient, family and employee experience (quality, safety and service)

- Enhance clinician and support staff communication with patients and families
- Improve responsiveness
- Improve cleanliness of hospital
- Reduce patient falls
- Reduce patient-acquired pressure ulcers
- Enhance utilization of evidence-based practice to promote safety

Utilize rapid cycle improvement to enhance operational efficiencies

Embrace diversity



The Mass General Mission

Guided by the needs of our patients and their families, we aim to deliver the very best health care in a safe, compassionate environment; to advance that care through innovative research and education; and to improve the health and well-being of the diverse communities we serve.



2010 proved a significant time of advancing patient care. At the outset, the Patient Care Services Executive Committee built on the momentum of one of the hospital's most successful Joint Commission visits to set ambitious goals for the future and to unveil an ambitious strategic plan focused on quality, safety and service.

The over-arching strategic goal for 2010 was to improve the patient, family and employee experience, and, together, we made great strides. We secured funding to develop and spread innovations in care delivery, evidence-based practice and an ethics residency for nurses. Through our AgeWISE program, we began to educate leadership and staff in hospitals across the country in an effort to bolster our nation's capacity to care for a rapidly-aging population. We continued to offer the safest and highest quality care possible to every patient and family member—near and far—who turned to us in trust.

Time and time again, the MGH community rose to the challenge at hand...and then set the bar higher. MGH staff were among the first to arrive in Haiti to organize and provide humanitarian aid following a devastating earthquake, while at the same time supporting our Haitian colleagues at the hospital. I couldn't be more proud than to be a part of this community of caring that knows no bounds.

As we reflect on all that we faced and accomplished in 2010, I hope you share my sense of pride of being a part of something special: an institution founded as an extraordinary experiment in care that has endured some 200 years. Amid an unprecedented climate of sweeping reform, we remain firmly grounded in our values and our mission.

Thank you for your unwavering commitment to the hospital.

Best,

A handwritten signature in cursive script that reads "Jeanette Ives Erickson". The ink is dark and the signature is fluid and elegant.

*Jeanette Ives Erickson, RN, DNP, FAAN
Senior Vice President for Patient Care and Chief Nurse*

“Guided by the needs of our patients and their families...”



Ultimately, it is the needs of our patients and families that most influence our work. While MGH listens to the voice of the patient and their family members in a variety of ways, two of the most powerful formal mechanisms for checking in with the patient and family, both quantitatively and qualitatively, evolve around HCAHPS and PFACs.

HCAHPS or Hospital Consumer Assessment of Healthcare Providers and Systems randomly survey patients, collect data and provide a “report card” on patients’ perceptions of care. The first national standard of its kind, HCAHPS has produced the largest comparative healthcare database in the country, encompassing more than 3,500 hospitals.

“Guided by data collected via HCAHPS and other sources, Patient Care leadership and staff have been able to hone in on specific key areas and set goals accordingly,” says Keith Perleberg, RN, MDiv, director, PCS Office of Quality & Safety.

Throughout 2010, PCS implemented a variety of tactics to help advance its strategic plan, including:

- Regular rounding with a scripted, 7-P approach (to assess Person, Plan, Priorities, Personal hygiene, Pain-management, Position, and Presence)
- New training, better tools, and an enhanced service model for unit service associates
- Tent cards and cleaning logs in patients’ rooms to let patients know when their rooms have been cleaned

- Sharing best practices and evidence-based learning to prevent falls and pressure ulcers
- Vigilant attention to quality and safety issues to positively impact clinical outcomes and the patient experience

Based on the HCAHPS data gathered following the implementation of these measures, MGH performed at or above the national and state average for Overall Rating, Recommend Hospital, Nurse Communication, Doctor Communication and Discharge Information.

Data about MGH and similar hospitals provide a valuable objective measure of progress for the Patient Care Services Strategic Plan and have become central to PCS leadership meetings, driving critical planning and decision-making. For example, new falls and pressure ulcer prevention programs were developed—“Let’s Eliminate All Falls” (LEAF) and “Save our Skin” (SOS). Both, in conjunction with hourly safety rounds, have contributed to improvements in MGH’s fall rate, including falls with injury, and hospital acquired pressure ulcers.

PFACs

Hearing the patient and family voice



Patient Family Advisory Councils or PFACs are grounded in the belief that often the most informed voices on the care team are those of the patient and family. A complement to the HCAHPS survey approach, PFACs provide access to qualitative data — personal stories about the hospital experiences of a representative group of patients and family members.

As one PFAC member stated, “We are patients, survivors and caregivers who want to help the next patient coming through the door. All opinions have value because they come from our own experience.”

Among their many contributions, PFAC participants at Mass General have provided insights into the design of patient care and testing facilities, as well as the development of patient education materials. They continue to serve on key hospital committees and working groups, participate in presentations to physicians, nurses and other clinicians, and contribute to the development of patient- and family-centered care initiatives.

Mass General, along with participating patients and family members, have found it beneficial to operate multiple PFACs representing key service areas: Cancer, Cardiology and Pediatrics. Each brings voice to a specific patient and family experience, environment of care, and/or priority area for the hospital.

Plans are currently underway to form a hospitalwide PFAC that will specifically focus on providing the patient and family perspective around broader, non-service-specific issues and decision making.



This year, members of the MGH Heart Center PFAC participated in the Go Red For Women Luncheon and Educational Forum held at the Westin Copley Place in Boston. Pictured (l. to r.) are: Julie Hennigan, Sharon McKenna, RN, Susan Geary (patient), Lin-Ti Chang, RN, Donna M. Furlong, RN, and Jackie Mulgrew, PT.



“...we aim to deliver the very best health care ...”

Patient Rounding

Today, core aspects of the clinician-patient relationship are being examined in new ways. One focus involves linking responsiveness to patient outcomes, creating an opportunity, particularly for nurses, to demonstrate the positive influence they have on the patient's health and well-being.

"As far back as twenty to thirty years ago, communicating with patients about who, what, where, and why was taught as foundational to creating and maintaining good nurse-patient relationships," says R. Gino Chisari, RN, DNP, director of The Norman Knight Nursing Center for Clinical & Professional Development.

Today, research suggests that more frequent nursing presence at the bedside can have a dramatic effect on reducing the occurrence of complications. In a strategic move specifically designed to help prevent falls and pressure ulcers, we conducted a review of published studies and created a set of guidelines for hourly safety rounds throughout the hospital. Our goal has always been to understand patients' expectations, anticipate their needs and enhance communication.

Clinicians throughout Patient Care Services were trained to touch upon the following key points (the seven Ps) when checking in with patients:

- Person - staff introduction by name and role
- Plan - reviewing team plan with patient
- Priorities - knowing what the patient wants to accomplish
- Personal hygiene - making sure patients have what they need within easy reach and offering assistance to the bathroom
- Pain - assessing the patient's pain using a scale of 0-10
- Position - helping patients to change position
- Presence - building trust by telling patients when we will return to check on them and that they should call if they need us before that time

Hourly safety rounds were implemented on all inpatient units by the end of 2010, which has led to a general improvement in Responsiveness Scores.

“...in a safe, compassionate environment...”

Approximately one in five Americans are individuals with a disability. That number is likely to increase as our population ages. Throughout 2010, Mass General continued to advance its broad efforts to make the hospital as accessible and welcoming as possible for people with disabilities.

This year, the MGH Council on Disabilities, Office of Patient Advocacy and The Norman Knight Nursing Center for Clinical & Professional Development began offering regularly-scheduled educational sessions designed to increase skills and sensitivity around providing the best care for patients with disabilities.

During each hour-long session, Cecilia Gandolfo, cofounder of the Institute for Community Inclusion, based at the University of Massachusetts, provides a range of information about disabilities, including the definition of an individual with a disability, statistics about the prevalence and related health care disparities, as well as information about the Americans with Disabilities Act. She also offers insight into responding to the needs of patients with disabilities. Through videotaped interviews of a variety of individuals with disabilities, she illustrates ways caregivers can work with these individuals to provide the best quality of care.

“While accessibility is required by law through the Americans with Disabilities Act, the goal of the MGH is to go above and beyond compliance and to create a welcoming and inclusive environment for everyone,” says Zary Amirhosseini, disability program manager.



Office of Patient Advocacy director appointed

Robin Lipkis-Orlando, RN, MS, PMHCNS-BC, formerly the nursing director for Inpatient Psychiatry and the Psychiatric Consultation Nursing Service, in 2010 became the new director of the MGH Office of Patient Advocacy (OPA), which now houses the MGH Disabilities Program. OPA serves as a critical liaison between patients and the hospital ensuring that patients' concerns are addressed and standards of care upheld. Under Lipkis-Orlando's leadership, OPA will continue to respond to patient inquiries, reports, and accolades, and help patients navigate the system, provide information, and liaise between patients, families and the clinical team.

Disability Program Manager appointed

PCS also welcomed Zary Amirhosseini as the disability program manager. In this newly-created role, Amirhosseini assumed responsibility for guiding initiatives that ensure equal access to MGH by all patients, families, visitors and others. She will coordinate Patient Care Services and hospital-wide disability initiatives; field questions and concerns related to access; meet with patients and families to assist in planning visits to MGH; determine appropriate accommodations for patients, families and visitors; recommend, coordinate, and help implement necessary changes to the hospital's physical space; respond to any concerns related to access; provide training and education to MGH staff on topics related to disabilities; and act as liaison for community services.





AgeWISE

There is no denying that our country's population is aging... rapidly. And our healthcare system is gearing up to meet the unique needs of these patients and their family members.

One exciting approach within MGH Patient Care Services stems from years of work in geriatrics and palliative care—two relatively new specialties. Geriatrics focuses on the diagnosis, treatment and prevention of disease in older people and the problems specific to aging. Palliative care is both a care philosophy and interdisciplinary care delivery model that focuses on alleviating suffering and enhancing quality of life for individuals with serious illness.

Geropalliative care involves merging the knowledge base from the two specialties to address the unique needs of frail older adults in the last five or so years of life. Care begins with an understanding of what is important and meaningful to an older person. With this as a starting point, care supports the patient and his/her family in a variety of ways that evolve to meet needs over time, such as symptom management, psychological, spiritual, and practical support.

“Nurses embrace this program because it strikes the core mission of nursing—caring in the human health experience,” says Susan Lee, RN, PhD, nurse scientist and AgeWISE project director. “The content of geropalliative care guides nurses in providing care that is aligned with patients’ preferences and values.”

In an effort to meet the geropalliative needs of our rapidly-aging U.S. population, in 2007 nurses in [The Yvonne L. Munn Center for Nursing Research](#) at Mass General developed a six-month nurse residency program funded by the Health Resources and Services Administration. The RN Residency is a six-month program that trains nurses in geropalliative care. During its three-year funding period at MGH, more than 100 nurses completed the program, which employs a three-

“...to advance that care through innovative research and education...”

pronged approach: education, clinical practice, and retention. The RN Residency Program is designed to:

- strengthen the nursing workforce by improving knowledge, skills and competencies in geropalliative care;
- improve the quality of nursing care to older adults and their families; and
- retain both senior and junior nurses.

“Mass General nurses who participated in the RN Residency were extremely appreciative of the opportunity to learn the latest knowledge in geropalliative care,” says Edward Coakley, RN, MSN, MA, MEd, director emeritus for Patient Care Services, “And, their feedback helped us to refine this program for national dissemination.”

This innovative program caught the attention of nursing leaders across the country, including Brenda Cleary, RN, PhD, inaugural director of the [Center to Champion Nursing in America](#), who convened a special committee to accelerate national dissemination of the program. The Center to Champion Nursing in America—a joint effort of AARP, the AARP Foundation and the Robert Wood Johnson Foundation—is dedicated to ensuring that the country is producing highly skilled nurses who can provide accessible, affordable, quality healthcare, now and in the future. And since older adults account for about 50% of all hospitalized patients, it makes sense to share this program with as many nurses as possible.

In an effort to package the RN Residency Program in a way that would lend itself to replication by other hospitals, the name was changed to AgeWISE™, and some small changes

were made to the curriculum to make it more accessible to a wider audience. To kick off expansion of the program, the MGH AgeWISE team (comprised of Barbara Blakeney, RN, MS, FNAP; Edward Coakley, RN, MSN, MA, MEd; Constance Dahlin, RN, MSN, ANP-BC, FAAN; Dorothy Jones, RNC, EdD, FAAN; and Marion Rideout, RN, MS, ACNP, PhD(c), under the leadership of Susan Lee, RN, PhD) organized a four-day summit, held here in Boston, November 9–12, 2010.

With support from Mass General and the Center to Champion Nursing in America, the AgeWISE team invited nurses from academic medical centers across the country to apply. Only applicants from Magnet-designated, NICHE-certified hospitals were considered. Ultimately, six hospitals were selected to participate out of thirty-five who inquired: Nebraska Methodist Hospital, New York University Langone Medical Center, Sanford USD Medical Center, St. Joseph’s Regional Medical Center, University Hospitals Case Medical Center, and University of Rochester Medical Center Strong Memorial Hospital.

Throughout the summit, participants received ‘train-the-trainer’ education on numerous geropalliative topics and heard presentations by MGH faculty and guest lecturers. Participants left the program with the tools and information necessary to implement AgeWISE programs in their own institutions. Over the next two years, each site will offer two, six-month residency programs as they receive on-going training from the MGH AgeWISE team through video- and telephone-conferencing and on-site visits. An evaluation of the residency program will be completed in 2012.

*"...and to improve the health and well-being
of the diverse communities we serve.."*



Maine-streaming clinical education

In 2010, the state of Maine and Massachusetts General Hospital launched a new educational collaboration designed to expand the range of health care education programs, materials and opportunities available to providers, patients, families and veterans throughout New England's northernmost state. Called the James J. Dineen, MD, Maine-MGH Health Education Partnership (MHEP), to honor a long-time MGH primary care physician and Maine native, the initiative is being funded by a generous gift from Peter and Paula Lunder and the Lunder Foundation.

"The MGH Health Education Partnership represents an exciting and visionary opportunity to enhance healthcare throughout the state of Maine," says Jeanette Ives Erickson, RN, DNP, FAAN, senior vice president for Patient Care and chief nurse. "We are thrilled to be a part of this 10-plus year initiative."

MHEP will offer a wide spectrum of on-site, online, meeting, teleconferencing and multi-media educational opportunities to physicians, nurses and other health care professionals as well as to patients and families. The initiative builds upon the expertise and educational offerings of several established MGH programs—including the MGH Academy, which offers web-based programs, live courses and symposia that focus on identified health care needs, designs educational offerings to address those needs, and then measures the impact of the programs; The Norman Knight Nursing Center for Clinical & Professional Development, which provides opportunities for nurses to advance their knowledge and skills through certification and training courses; and The Maxwell & Eleanor Blum Patient and Family Learning Center, a resource for patients and families seeking accurate and timely information about health and disease.

An important component of the MHEP is the extension of services to Maine veterans and their families through the Red Sox Foundation and Massachusetts General Hospital Home Base Program. This effort, which works in cooperation with the Department of Veterans Affairs, provides clinical care, research, education, family resources and veteran-to-veteran outreach to servicemen and servicewomen who have returned from Iraq and Afghanistan with deployment-related stress disorders and/or traumatic brain injury.

The Dineen Maine-MGH Health Education Partnership will be launched in three phases and be conducted over a (minimum) ten-year period. Phase I will tap into several existing programs that can be presented immediately so that learning can begin even as we conduct an initial needs assessment. Phase II will involve a year-long comprehensive evaluation and assessment of local, regional, and state-wide educational needs that will inform future program design. Phase III, the long-term implementation phase, will involve tailoring educational programs to meet the needs of the large and diverse healthcare system throughout the state. Likewise, a widespread awareness campaign will help inform nurses, physicians, patients, families, and the general public about the initiative and how to access programs from their areas.

For more information, please click on the following links:

[Maine-MGH Health Educational Partnership \(MHEP\) Overview Information](#)

[Mass General Press Release](#)

PCS Milestones ... "It takes a village"



Gil Minor Nursing and Health Professions Scholarship to Advance Diversity

On March 24, 2010, Gil Minor, former CEO of Owens & Minor, met and congratulated the inaugural recipients of the scholarship that bears his name. At a special reception on Founders 3, Minor shook the hands of five very impressive students: Van Abreu, RN, staff nurse in the Post Anesthesia Care Unit; Devona Bailey, patient care associate for the Central Resource Team; Ana Duarte, RN, staff nurse in the Post Anesthesia Care Unit; Franz Edouard, patient care associate in the Blake 12 Neuroscience ICU; and Nida Lam, RN, Ellison 16 Medical Unit.

[*Click for full article...*](#)

New NP Care Model

As health care continues to change and evolve, we're seeing a shift in the role of the nurse practitioner, once the mainstay of the outpatient setting. Today, nurse practitioners are more knowledgeable, more involved, and in greater demand than at any other time in history. Soon, MGH will welcome a number of new nurse practitioners to the inpatient setting, including Oncology, General Medicine, and certain intensive care units.

[*Click for full article...*](#)

Caring for an Aging Population

Providing geriatric assessment and early recognition of geriatric problems can prevent complications and reduce lengths of stay for hospitalized older adults. Today, older adults comprise the majority of hospitalized patients — they account for 43 percent of the inpatient population at MGH and 30 percent of all visually impaired individuals.

[*Click for full article...*](#)



Hausman Fund

During her two rounds of treatment at MGH, Margareta Hausman made an observation. She noted that her fellow patients were of all races, backgrounds, religions, and socioeconomic levels. But most of her caregivers were white. A person of conscience, interested in social justice, and involved in charitable activities, Hausman began her work with PCS to create the Hausman Fund for Nursing Workforce Diversity.

[Click for full article...](#)

MGH Social Work at 105

This year, social work celebrated its 105th anniversary at MGH, the first medical social work program in the country. More than a century later, social workers are a vital part of the care team, helping patients and family members with disabilities, life-threatening diseases, social problems, substance abuse, domestic violence, and much more. Many social workers specialize in a particular patient population or care setting, and in addition to being a resource for patients and families, social workers provide consultation to other healthcare providers, as well.

[Click for full article...](#)



P-E-O Model

Approaching care in a holistic manner, MGH occupational therapists help people find ways to perform activities of daily living to the best of their abilities. This is perhaps Occupational Therapy's most unique contribution to the medical team. Referred to as the P-E-O (Person-Environment-Occupation) model, the approach looks at the person (physical, mental, and emotional capacities), his or her living environment (physical surroundings), and his or her occupations (life roles, habits, and routines).

[Click for full article...](#)

PCS Milestones ... “It takes a village”



Hand Hygiene Milestone

On Wednesday, May 12, 2010, the MGH community came together to celebrate the hospital-wide success of sustaining hand-hygiene compliance rates of better than 90% before and after contact for the year 2009 — our first-ever 90/90 year. [Click for full article...](#)

Medical Interpretation Campaign

As a hospital that attracts patients and families from around the globe, Mass General relies upon its team of medical interpreters to ensure delivery of the highest possible care. This is no small task. In 2010, MGH Medical Interpretation provided nearly 76 thousand interpretations in face-to-face encounters and via phone and video, and in languages ranging from Amharic to Hindi to Urdu. [Click for full article...](#)

Clinical Nurse Researcher Forum

On June 4, 2010, the Yvonne L. Munn Center for Nursing Research sponsored a forum for doctorally-prepared nurse researchers working in clinical settings. The forum, held at the Charlestown Navy Yard, drew scores of participants from hospitals and medical centers throughout the northeast.

[Click for full article...](#)

Acute Care Documentation

Mass General and Brigham and Women's Hospital have launched an Acute Care Documentation Project (ACD) initiative to automate inpatient documentation. The effort uses a sophisticated clinical information system to manage the information currently housed in the familiar green and gray books. The project is well underway with several authoring teams, comprised of content coordinators, information systems builders, and clinical subject matter experts, working together to identify, validate, and establish the content that will become the basis for electronic inpatient documentation. [Click for full article...](#)

MGH Volunteer Department

In December, the MGH community celebrated Volunteer Pin Week, a time to recognize the efforts of our many volunteers and honor specific milestones in their careers. Think: 'Ether Day' for volunteers. [Click for full article...](#)



TEAM USA!

On Thursday, June 3, 2010, The Norman Knight Nursing Center for Clinical & Professional Development and Clinical Support Services hosted a TEAM USA 'spring cleaning' event for unit service associates. TEAM USA (Training, Education, Awareness, Making a difference for USAs) is an on-going collaboration that provides tools and support for specific cleaning and service initiatives. [Click for full article...](#)



10th Annual Ramadan Observance

On August 24, 2010, in the spirit of unity and community-building, Patient Care Services, Human Resources, and the MGH Muslim community held an Iftar (a breaking of the fast during the Holy month of Ramadan). It was the tenth observance of this important Muslim holiday. [*Click for full article...*](#)

Clinical Ethics Residency for Nurses

In contemporary nursing, care dilemmas, especially at the end of life, require nurses to have specialized knowledge and skills in ethical decision-making. In response to this need, a new program, the Clinical Ethics Residency for Nurses (CERN), was developed. [*Click for full article...*](#)

Evidence-Based Practice

In making crucial decisions about patient-care delivery, it is essential that our practice be evidence-based. The Re-Tooling for Evidence-Based Nursing Practice project is funded by the Division of Nursing of the Bureau of Health Professions, Health Resources and Services Administration. The goal of the project is to infuse a common language and understanding of evidence-based practice (EBP) throughout MGH Nursing. Launched in January, 2010, through The Institute for Patient Care, the EBP project has reached more than 500 MGH nurses through classes, forums, and HealthStream courses. [*Click for full article...*](#)



Celebrating PCS Stars

On Thursday afternoon, October 7, 2010, under the Bulfinch Tent, Patient Care Services held its first annual multi-award presentation ceremony, One Celebration of Many Stars. Hosted by senior vice president for Patient Care, Jeanette Ives Erickson, RN, DNP, FAAN, the event attracted a standing-room-only crowd to see seven prestigious awards presented to 12 deserving employees. [Click for full article...](#)

Leading the Way in Respiratory Care

MGH Respiratory Care Services employs more than 85 registered therapists, many of them local and national leaders through their participation in professional associations. MGH respiratory therapists typically provide care to more than 80 patients a day on mechanical ventilators and another 25 with tracheostomy tubes or other artificial airways.



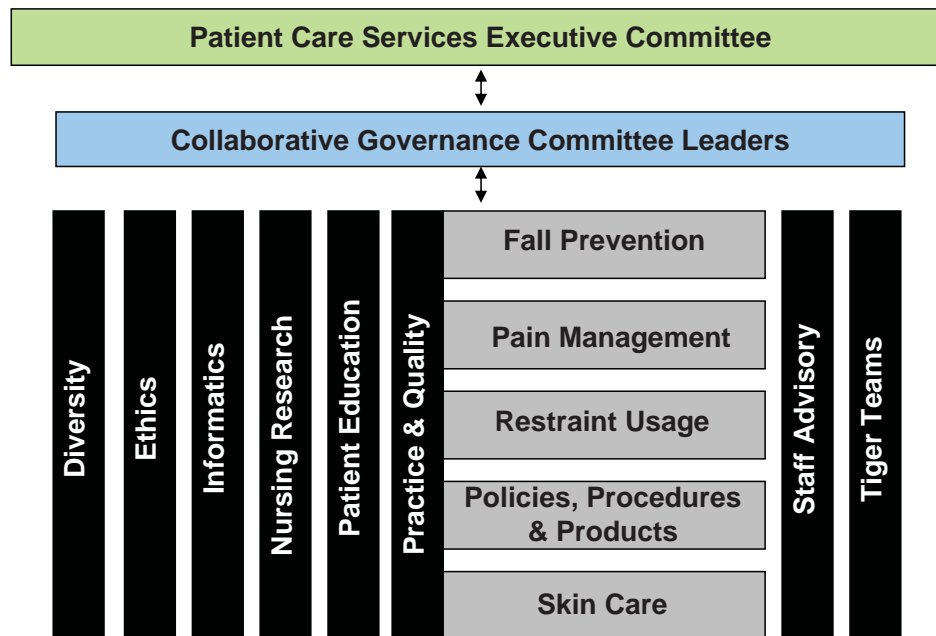
[Click for full article...](#)

Preventing and Combatting Obesity via PT

The theme of this year's National Physical Therapy Month focused on the importance of physical activity for people of all ages in preventing and combating obesity. This national observance was an opportunity for MGH physical therapists to share their expertise and knowledge of safe and healthy exercise programs and contribute to healthy lifestyles within local communities.

[Click for full article...](#)

Collaborative Governance Model



Collaborative Governance Redesign

Collaborative Governance places the decision-making authority, responsibility, and accountability for patient care with the practicing clinician. Since launching the collaborative governance committee structure 13 years ago, much has changed in health care, technology, and the evolving needs of patients and staff. In 2010, PCS redesigned its collaborative governance structure and must continue to evolve to reflect those changes. [*Click for full article...*](#)

2010 Professional Achievements

PROFESSIONAL ACHIEVEMENTS • awards

PATIENT CARE SERVICES

Andrea Bonanno, PT, DPT, GCS, CLT
Physical Therapy
Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award

Sarah Brown, RN
Oncology
Marie C. Petrilli Oncology Nursing Award

Betty Ann Burns-Britton, RN
Oncology
Norman Knight Preceptor of Distinction Award

Susan Davidson, RN
NICU
Brian M. McEachern Extraordinary Care Award

Lue Davis
Clinical Research Center
Anthony Kirvilaitis, Jr., Partnership in Caring Award

Rosanne Karp, RN
Gynecology
Marie C. Petrilli Oncology Nursing Award

Abigail MacDonald, LICSW
Social Work
Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award

Christine McCarthy, RN
MICU
Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award

David Miller, RN
Thoracic Surgery
Stephanie M. Macaluso, RN, Excellence in Clinical Practice Award

Francisco Pizarro
Central Resource Team
Anthony Kirvilaitis, Jr., Partnership in Caring Award

Erin Salisbury, RN
Orthopaedics
Jean M. Nardini, RN, Nurse of Distinction Award

Doris Veshi
Oncology
Norman Knight Clinical Support Excellence Award

MGH

Sheila Arsenault, RN
Adult Medicine, MGH Chelsea Health Center
Donna Marie Grenier Award for Nursing Excellence

Todd Hultman, PhD, ACNP, ACHPN
Palliative Care Service
MGH Internal Medicine Residency Program Nursing Appreciation Award

John Kearns
Chaplaincy
Amanda Norton, RN
General Medicine
Todd Rinehart
Social Services
Karen O'Brien, MD
Excellence in Action Award

Abigail MacDonald, LICSW
Social Service
Safety Star, MGH/MGPO Edward P. Lawrence Center for Quality & Safety

Kara Olivier, NP
Hematology/Oncology
Hematology Oncology Nurse Practitioner Award

John Slattery, RN, CS
Psychiatry
Susan M. Dasilva, RN, Award of Distinction for Excellence in Psychiatric Nursing Care

Barbara Roberge, PhD, GNP
Geriatric Medicine Unit
Portrait in Primary Care Award, MGH Stoeckle Center

Christopher Shaw, RN
Infectious Disease
Excellence in Action Award

Denise Young, RN, MS
Clinical Nursing Services
Safety in Action Award, MGH Center for Quality and Safety

STATE & REGIONAL

Constance Dahlin, ANP, BC, FAAN
Palliative Care Service
MGH Institute of Health Professions Bette Harris Distinguished Alumni Award

Deborah D'Avolio, PhD, APRN-BC
The Yvonne L. Munn Center for Nursing Research
Nursing Spectrum Excellence Award for Education, New England Region
Distinguished Alumni Award, Northeastern University, Boston

Theresa Gallivan, RN, MS
Patient Care Services
Mary A. Manning Nurse Mentoring Award, Massachusetts Association of Registered Nurses

Champions in Health Care Award for Nursing, Boston Business Journal

Jeanette Ives Erickson, RN, DNP, FAAN
Patient Care Services
Chancellor's Award for Longstanding Community Commitment and Service, UMASS Boston

Rabbi Ben Lanckton
MGH Chaplaincy
Rabbinic Leadership Award, The Jewish Theological Seminary

Deanne Munroe, JD, MS, APN-BC
Emergency Department
Hero in the Field Award, Mass Medical Law Report

Carmen Vega-Barachowitz, MS, CCC-SLP
Speech, Language and Swallowing Disorders
Champions in Health Care Award for Community Outreach, Boston Business Journal

Deborah Washington, RN, PhD(c)
Diversity
Liberating Vision Award, Greater Boston Chapter, National Council of Negro Women

Trisha Zeytoonjan, RN, MSN
Orthopaedics
Judith Fong Bressler Nursing Faculty Prize, Institute of Health Professions School of Nursing

NATIONAL

Gaurdia Banister, RN, PhD
The Institute for Patient Care
Nursing Spectrum Excellence Award for Management

Lin-Ti Chang, MSN, ANP-BC, CCRN, NP
Administration and Support Services
Award for 20 Years of Certification as a CCRN, American Association of Critical Care Nurses

Patricia Connors, RNC, MS, WHNP

Obstetrics

Annual Award for Excellence in Clinical Practice, Association of Women's Health, Obstetric and Neonatal Nurses

Vivian Donahue, RN, BC-CNS, CCRN

Cardiology

Nursing Spectrum Excellence Award for Mentoring

Mary Findeisen, RN

RACU

Founders Award, Annual Educational Conference, Respiratory Nursing Society

Donna Hoffman, RN, BSN, CRRN, RNS

RACU

Leadership Award, Annual Educational Conference, Respiratory Nursing Society

Debra Mahoney, LPN

Medical Specialties

DNA Outstanding Community Service Award, Dermatology Nursing Association

Matthew Nippins, PT, DPT, CCS

Physical & Occupational Therapy Services

Presidential Volunteer Service Award, The White House, Washington, DC

Krista Rubin, RN, MS, FNP, BC

Hematology/Oncology

Excellence in Cancer Prevention and Early Detection Award, Oncology Nursing Society

NURSE SCIENTIST ADVANCEMENT MODEL

The MGH Nurse Scientist Advancement Model was launched in 2007 to provide doctorally-prepared nurses with protected time to advance their research agenda. Administered by The Yvonne L. Munn Center for Nursing Research, the model delineates three levels of nursing research expertise: associate nurse scientist, nurse scientist and senior nurse scientist, and is highly adaptable to meet the needs of each clinician or researcher.

2010 ADVANCEMENTS

ASSOCIATE NURSE SCIENTIST

Mary Jane Costa, RN, PhD
Jacqueline Somerville, RN, PhD

NURSE SCIENTIST

Virginia Capasso, ANP-BC, PhD
Amanda Coakley, RN, PhD
Barbara Roberge, RN, PhD
Patricia Arcari, RN, PhD
Ellen Robinson, RN, PhD
Donna Perry, RN, PhD
Paul Arnstein, RN, PhD
Deborah D'Avolio, APRN-BC, PhD

PROFESSIONAL ACHIEVEMENTS • presentations

STATE AND REGIONAL

Mary Amatangelo, RN, MS, ACNP-BC, CCRN

Acute Stroke Management
*Common Vascular Risk Factors, MGH
Vascular Conference, Boston, MA*

Stroke Care Today
*North Shore Medical Center Stroke Support
Group, Salem, MA*

Neuro Assessment
*Boston College School of Nursing, Chestnut
Hill, MA*

Beyond tPA: Stroke Risk and Prevention
*Massachusetts SCORE (Stroke Collaborative
Reaching for Excellence), Marlboro, MA*

Stroke Care Beyond the Hospital
*Anne Martel Leveille Neuroscience Nursing
Seminar, Providence, RI*

Ischemic Stroke Management: Applying
What We Know
*27th Annual Brain Injury & Stroke
Conference, Manchester, NH*

Stroke Risk and Prevention: Information
for Your Patients, Your Family, Yourself!
*17th Annual Northeast Regional NP
Conference, Manchester, NH*

Stroke Prevention
*Southern NH Medical Center Community
Medical School, Nashua, NH*

Stroke Risk and Prevention: Information
for Your Patients, Your Family, Yourself!
*17th Annual Northeast Regional Nurse
Practitioner Conference, Manchester, NH*

Paul Arnstein, RN, PhD, FAAN
Managing Pain, Strategies for Success

Adjuvant Pain Therapies
*Annual Meeting, Massachusetts Society of
Perianesthesia Nurses, Worcester, MA*

Gaurdia Banister, RN, PhD
Transforming the Future of Professional
Development
*New England Organization of Nurse
Educators, Burlington, MA*

Julie Berrett-Abebe, LICSW
Mary Susan Convery, LICSW
Corinne Holbrook, LICSW
Jocelyn Walls, LICSW
Living with Uncertainty: Strategies for
the Client and Clinician
*Biennial Symposium, Massachusetts Chapter,
National Association of Social Workers,
Framingham, MA*

Barbara Blakeney, RN, MS
Keep Your Knees Bent
*New England Chapter, Infusion Nurses
Association Meeting, Burlington, MA*

Innovation in Practice
*Society of Otorhinolaryngology and Head and
Neck Nursing, Boston, MA*

Martin Boehm, PT, DPT, OCS, MTC, CSCS
Common Musculoskeletal Issues for the
Primary Care Provider: Evaluation of
Low Back Pain
*Harvard Medical School Department of
Continuing Education and Brigham &
Women's Hospital Meeting, Foxborough, MA*

Andrea Bonanno, PT, DPT, GCS, CLT
Diane Heislein, PT, DPT, MS, OCS
Cancer Rehabilitation Across the
Continuum of Care – What is the Role of
Physical Therapy
*Annual Conference, Massachusetts Chapter,
American Physical Therapy Association,
Danvers, MA*

Carol Brown, RN, NP
Basic Interpretation of 12 Lead
Electrocardiograms

Advanced Interpretation of 12 Lead
Electrocardiograms
*McConnell School of Nursing, Boston
College, Newton, MA*

Common Arrhythmias and 12 Lead
Electrocardiogram Interpretation
University of Massachusetts, Boston, MA

Gae Burchill, MHA, OTR/L, CHT
Management of Flexor Tendon Injuries
*School of Occupational Therapy, Tufts
University, Medford, MA*

Gae Burchill, MHA, OTR/L, CHT
Suzanne Curley, MS, OTR/L, CHT
Anatomy of the Flexor and Extensor
Tendons
Tufts University, Medford, MA

Splinting Extensor and Flexor Tendon
Injuries

Splinting for Flexor and Extensor
Tendons
*School of Occupational Therapy, Tufts
University, Medford, MA*

Janet Callahan, PT, MS, NCS
Kristin Parlman, PT, KDPT, NCS
Alison Squadrito, PT, DPT, GCS
Physical Therapy Management of Patients
with Vestibular Dysfunction
*Annual Conference, Massachusetts Chapter,
American Physical Therapy Association,
Boston, MA*

Virginia Capasso, PhD, ANP-BC
Evidence-Based Wound Care for Leg Ulcers:
What Really Works
*Harvard Medical School Vascular and
Endovascular Surgery Conference, Boston, MA*

Daniel Chipman, BS, RRT
High Frequency Oscillation and Percussion
*2010 Harvard Trauma and Critical Care
Symposium, Boston, MA*

Lucia Coale, MSW, LICSW
Eric Richman, LICSW
James Rodrigue, PhD
Doris Tripp-MacPherson, LICSW
Substance Abuse and Dependency: Ethical
Issues and Practical Solutions
*Region 1 Forum, New England Organ Bank,
Waltham, MA*

Diane Carroll, RN, PhD, FAAN
Fall Prevention in Hospitals: Fall TIPS
(Translating Interventions for Patient Safety)
Toolkit
*Doctoral Round Table, University of
Massachusetts, Worcester, MA*

*Nursing Research in a Clinical Setting:
Infrastructure and Implementation
22nd Annual Scientific Sessions, Celebrating
Diversity in Nursing Science, Providence, RI*

Patricia Connors, RNC, MS, WHNP
Priorities: Patient Care or Documentation
Annual Conference, Massachusetts Chapter, Association of Women's Health, Obstetrical and Neonatal Nurses, Woburn, MA

Suzanne Curley, MS, OTR/L, CHT
Extensor Tendons: Injury and Management
Professionalism
Tufts University, Medford, MA

Suzanne Curley, MS, OTR/L, CHT
Leslie McLaughlin, MS, OTR/L
Management of the Burn Patient
Spaulding Network Outpatient OT's, Boston, MA

Constance Dahlin, APRN, BC, FAAN
Through the Looking Glass: APN Billing and Reimbursement
Annual Assembly Preconference, American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association, Boston, MA

Preventive Ethics
What is Palliative Care: The National Consensus Project and the National Quality Forum
Maine Medical Conference, Freeport, ME

Constance Dahlin, APRN, BC, FAAN
Patrick Coyne, APN, FAAN
Kerstin McSteen, APN
Maintaining and Sustaining a Palliative Care Service for APNs
Annual Assembly Preconference, American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association, Boston, MA

Constance Dahlin, APRN, BC, FAAN
Erika Wilson, MD
Caring for Dying Patients at Home
Practical Aspects of Palliative Medicine, Boston, MA

Constance Dahlin, APRN, BC, FAAN
Maureen Lynch, APRN, BC, AOCN
APN Practice in Palliative Care
Practical Aspects of Palliative Medicine, Boston, MA

Deborah D'Avolio, PhD, APRN-BC
A Study of the Impact of a Structured Geriatric Program on a Medical Unit
Eastern Nursing Research Society, Providence, RI

Kristina Dunlea, PT, DPT
Preventing Home Injuries: Medical and Physical Therapy Advice
Sharon Adult Center & Council on Aging, Sharon, MA

Foxboro Council on Aging, Foxborough, MA

Bridget Francoise, APN
Todd Rinehart, MSW
Esther Luo, MD
East Meets West: Negotiating the Care of a Young Chinese-American Man with Metastatic Gastric Cancer
Harvard Medical School Center for Palliative Care Faculty Seminar, Dana-Farber Cancer Institute, Boston, MA

Robert Ferdinand, Jr., RN, BSN, CRNI
Techniques and Technologies for Obtaining PICC Outcomes
2010 Spring National Academy, Infusion Nurses Society, Ft. Lauderdale, FL

Ellen Fern, RN, BSN
Deb Palmer, RN, MSN
Janet King, RN, BSN, CGRN
Take a Step to Expand Your Nursing Knowledge of Esophageal Motility
37th Annual Course, Society of Gastroenterology Nurses and Associates, Orlando, FL

Brian French, RN, PhD(c)
Edward Coakley, RN, MSN, MEd
Palliative Care Planning for the Chronically Ill
Connecting Classroom and Clinical Learning through Simulation Conference, Burlington, MA

Brian French, RN, PhD(c)
Jeanne McHale, MSN, RN
Beth Nagle, RN, MSN
Simulation as a Clinical Teaching Tool
Transforming Nursing Practice: Teaching and Research Strategies
Boston ICU Consortium, Boston, MA

Cary Friedman, MD
Claire Carswell, MD
Matthew Silvia-Perkins, LICSW
Richard Gomberg, MD
A Gay Old Time: Evolving Psychoanalytic Paradigms of Homosexuality
Third Annual Lecture, 2009-2010, Boston Psychoanalytic Society and Institute, Boston, MA

Arme Gallanaro, RN, BSN, CCM
Pay for Performance
Philippine Nurses Association, Boston, MA

Mary Guy, RN
ICD Device Clinic
Patient ICD Education Day, Boston, MA

Carol Harmon Mahony, MS, OTR/L, CHT
Fracture Management
Wrist Injuries
Upper Extremity Rehabilitation, Tufts University, Medford, MA

Joanna Hollywood, MS, OTR/L, CHT
Splinting Lecture and Lab
Tufts University, Boston, MA

Vicki Jackson, MD
Todd Hultman, NP
Todd Rinehart, MSW, LICSW
Working with Families in Crisis: A Strength-Based Approach
Annual Conference, American Academy of Hospice and Palliative Medicine & Hospice and Palliative Nurses Association, Boston, MA

Vicki Jackson, MD
Todd Rinehart, MSW, LICSW
I Hate Role Plays
Breaking Bad News
Understanding Life-Threatening Illness
Discussing DNR Orders
Deepening the Interview
Negotiating Treatment Goals
Managing Family Conflict
Harvard Medical School, Boston, MA

Adele Keeley, RN, MA
Nursing Leadership
Massachusetts League of Community Health Centers, Boston, MA

Aimee Klein, PT, DPT, DSc, OCS
Health Care Provider and Payer Costs and Cost Trends
Massachusetts American Physical Therapy Association, Boston, MA

Hillary Kocoloski, PT, DPT
The Acute Cardiac Patient, Case Discussion
Physical Therapy Assistant Program, Bay State College, Boston, MA

PROFESSIONAL ACHIEVEMENTS • presentations

Susan Lee, RN, PhD

A Concept Synthesis of Geropalliative Care
Eastern Nursing Research Society, Providence, RI

Susan Lee, RN, PhD

Constance Dahlin, APRN, BC, FAAN
Penny Ford-Carlton, RN MS MPA MSc
RN Residency in Geriatrics and Palliative Care
American Academy of Hospice and Palliative Medicine and Hospice and Palliative Nurses Association, Boston, MA

Barbara Levin, RN

Communicating for a Safer Environment
Getting Tangled in Charlotte's Web: A Case Study
Advance Magazine Fair, Burlington, MA

Colleen Lowe, MPH, OTR/L, CHT

Sensation and Sensibility
Boston School for Occupational Therapy, Tufts University, Medford, MA

Repetitive Stress Injuries

Tufts University, Medford, MA

Patricia Lowry, MS, APRN, BC

Diagnosis and Management of Hypertrophic Cardiomyopathy
Northeast Regional Nurse Practitioner Conference, Manchester, NH

Abigail MacDonald, LICSW

Moral Doubts About a Guardian
Harvard Ethics Consortium, Harvard Medical School, Boston, MA

Caitlin Merrill, RN, MSN, FNP

Psychosocial Aspects of Palliative Care
Boston College, Chestnut Hill, MA

Peter Moran, RN, BC, BSN, MS, CCM

Panel Member: Healthcare Reform and Its Impact

Healthcare Reform: It's Impact on Communities of Color, Challenges and Solutions

The New England Regional Black Nurses Association, Boston, MA

Barbara Moscowitz, MSW, LICSW

Understanding the Psychosocial Dramas Surrounding Alzheimer's Patients: Strategies for Families and Other Care Givers

AGING: Treatment Perspectives and Challenges from Mid-Life Forward
Conference, Department of Psychiatry, Cambridge Health Alliance Physicians Organization, Cambridge, MA

Matthew Nippins, PT, DPT, CCS

The Cardiopulmonary Physical Therapist as a Career Choice
Northeastern University Physical Therapy Club, Boston, MA

David Nolan, PT, DPT, MS, OCS, CSCS

Getting the Injured Runner Back on the Road
Annual Conference, Massachusetts Chapter, American Physical Therapy Association, Danvers, MA

Beth-Ann Norton, RN, MS, ANP-BC

Care of the Patient with Inflammatory Bowel Disease: A Nursing Perspective
The New England Society of Gastroenterology Nurses and Associates, Burlington, MA

Helping Members Manage Their

Inflammatory Bowel Disease
Harvard Pilgrim Health Care, Wellesley, MA

Gayle Olson, MS, ATC, PES

James Zachazewski, PT, DPT, ATC, SCS

Injury Prevention in Young Athletes
Bourne Middle School, Bourne, MA

Forekicks Center, Norfolk, MA

Medford High School, Medford, MA

Rosemary O'Malley, RN, MSN, MBA

Lynda Brandt, RNC, MS

Patricia Crispi, RN, MS

Carol Ghiloni, RN, MSN

Patricia Grella, RN, MHA

Judy Gullage, RN, BSN

Kathleen Larrivee, RN, MSN

Jennifer Mills, RN, MS

Laura Sumner, ANP-BC, MSN, MEd, MBA, ONC

Closing the Loop on Medication Safety
Trends in Clinical Informatics: A Nursing Perspective
Conference, Waltham, MA

Kristin Parlman, PT, DPT, NCS

Neurologic Practice Essentials: Clinical Decision-Making as a Foundation for Expert Practice
Neurology Section Regional Course, American Physical Therapy Association, Boston, MA

Donna Perry, RN, PhD

Beyond Negotiation: Combatants for Peace and Authentic Subjectivity in the Israeli-Palestinian Conflict
Lonergan Workshop, Boston College, Chestnut Hill, MA

June Peterson, RN, BSN

Nurse Managers' Perceptions of Their Mentors
Boston Chapter, American Association of Critical Care Nurses, Weston, MA

Ellen Robinson, RN, PhD

Ethics at the End of Life: Practice and Challenges
Hospice and Palliative Nurses Foundation, Melrose-Wakefield Hospital, Melrose, MA

Katherine Russo, OTR/L, CHT

Traumatic Hand Injuries
Tufts University, Medford, MA

Evaluation of the Upper Extremity Tufts University, Boston, MA

Edgar Savidge, PT, DPT, OCS

Stretching and Injury Prevention Clinic
Leukemia and Lymphoma Team in Training, Boston, MA

Rehabilitation for Femoracetabular Impingement

Sports Medicine 2010: Advances in MRI and Orthopaedic Management, Boston, MA

Kathleen Stakes, RN, MSN, CPON

Proton Beam Radiation
Boston Association of Pediatric Oncology Hematology Nurses, Boston, MA

Lecture on Side Effects and Toxicities of Chemotherapeutic Agents in Children
Pediatric Chemotherapy and Biotherapy Provider Course, Association of Pediatric Hematology Oncology Nurses

Amanda Stefancyk, RN, MSN, MBA
From Good Care to Great Care: Nurses on the Front Line

2nd Annual Christine Cameron Symposium on Evidence-Based Practice and Quality Care Woburn, MA

Elise Townsend, PT, DPT, PhD, PCS

Physical Therapy Management of Children and Young Adults with Muscular Dystrophy
Hasbro Children's Hospital.
Providence, RI

Effects of Supported Standing on Range of Motion, Bone Mineral Density and Health-Related Quality of Life in Boys with Duchenne Muscular Dystrophy

Annual Conference, Massachusetts Chapter, American Physical Therapy Association, Danvers, MA

Ellen Tulchinsky, PT, MSPT

Autonomic Dysfunction and Fitness in HIV Infected Adults
Annual Conference, American Physical Therapy Association, Boston, MA

Rosalie Tyrrell, RN, MS

Understanding and Leading a Multigenerational Workforce
South Shore Hospital, Weymouth, MA ICU Consortium, Boston, MA

Lin Wu, RN, MMH

The Quality of Healthcare for Asian Americans
Medically Induced Trauma Support Services Group, Roxbury Community College, Roxbury, MA

James Zachazewski, PT, DPT, ATC, SCS

Management of Sports Injuries – What the Youth League Coach Needs to Know
Norfolk Youth Lacrosse Association, Norfolk, MA

Medford Youth Lacrosse Association, Medford, MA

NATIONAL

Mary Amatangelo, RN, MS, ACNP-BC, CCRN

Beyond tPA-Raising the Bar in Stroke Management

Sugar and Stroke: The IRIS Trial
American Association of Neuroscience Nurses, Baltimore, MD

Maura Ament, PT, DPT, NCS
Lilian Dayan Cimadoro, PT, DPT, MS, NCS, CLT-LANA

Robert Dorman, PT, DPT, GCS
Early Mobility in Acute Care: What Are We Doing and How Do We Know
Annual Conference, American Physical Therapy Association, Boston, MA

Paul Arnstein, RN, PhD, FAAN

The Pain Paradox: Providing Effective Relief While Mitigating Risk
American Academy of Pain Medicine, San Antonio, TX

Geriatric Pain Management

Gain-Control Theory of Pain
Conference of the American Society for Pain Management Nursing, Minneapolis, MN

Challenges in Managing Pain While Mitigating Risk

29th Annual Scientific Meeting, American Pain Society, Baltimore, MD

Julie Berrett-Abebe, MSW, LICSW

Amy Corveleyn, MSW, LICSW
Multidisciplinary Approach to Bereavement Services in Breast Oncology
American Psychosocial Oncology Society Conference, New Orleans, LA

Barbara Blakeney, RN, MS

Change is Great. You Go First.
Tau Kappa Chapter, Sigma Theta Tau, Excelsior College, Albany, NY

Rachel Bolton, RN, CPON

Proton Radiation Therapy: The Treatment with Bragging Rights
34th Annual Conference, Association of Pediatric Hematology/Oncology Nurses, Minneapolis, MN

Robert Dorman, PT, DPT, GCS

Staying on Your Feet – How to Keep Your Balance and Prevent Falls
Annual Conference, American Physical Therapy Association, in Boston, MA

Ellen Fern, RN, BSN
Deb Palmer, RN, MSN, CGRN

Janet King, RN, BSN, CGRN
Take a Step to Expand Your Nursing Knowledge of Esophageal Motility
37th Annual Course, Society of Gastroenterology Nurses and Associates, Orlando, FL

Susan Gage, BSN, RN-BC
Susan Gordon, ACNP-BC

What's Wrong with Mother? Delirium in the Hospitalized Older Adult-Nursing Aspects and Case Study: The Changing Faces of Arline
Annual Conference, National Gerontological Nurses Association, Palm Springs, CA

Gail Gall, APRN-BC, PhDc

ABCs of Collaboration in School Mental Health
15th Annual Conference on Advancing School Mental Health, Center for School Mental Health, University of Maryland, Baltimore, Albuquerque, NM

Webinar: Monitoring Youth Behavior Risks in the US: Using CDC Youth Risk Behavior Survey Data
Hope Nurses Conference Series, HIV Online Provider Education Program

Jane Harker, RN, MS, BSN, CGRN

The ABCs of Endoscopic Retrograde Cholangiopancreatography
37th Annual Course, Society of Gastroenterology Nurses and Associates, Orlando, FL

Dean Hess, PhD, RRT, FAARC, FCCP, FCCM

Mechanical Ventilation of the Patient with Neuromuscular Disease
Society of Critical Care Medicine, Miami, FL

Anatomy of the Ventilator

Noninvasive Ventilation
University of Southern California, 48th Annual USC Weil Symposium on Critical Care and Emergency Medicine, Palm Springs, CA

Management of the Ventilator Discontinuation Process

Conventional Ventilation of the Patient with ARDS
High-Frequency Oscillatory Ventilation Should Be Part of Your Institution's Armamentarium for Managing Severe ALI-ARDS – Con

The Top 5 Original Research Papers Published in Respiratory Care in 2010

The Role of the Respiratory Therapist in the Management of Asthma
American Association for Respiratory Care, 56th International Respiratory Congress, Las Vegas, NV

PROFESSIONAL ACHIEVEMENTS • presentations

Lauren Healey, PT, MSPT, CCS
Further Evidence of the Clinical Utility of the Supine-to-Stand Test in Heart Failure
Combined Sections Meeting, American Physical Therapy Association, San Diego, CA

A Comprehensive Course on Cardiovascular and Pulmonary Practice in the Management of Patients in the Acute Care Setting: A Case-Based Approach Using Human Simulation
Annual Conference, American Physical Therapy Association, Boston, MA

Beverly Hudson, RN, BSN
GI Cancer
First Annual Academy of Oncology Nurse Navigators, Baltimore, MD

Ann Jampel, PT, MS
Mary Knab, PT, DPT
Michael Sullivan, PT, DPT, MBA
Capturing Practice Knowledge in Clinical Practice Through Narrative Inquiry: Clinical Narratives as a Tool for Exploring and Fostering Professional Development and Critical Reflection
Combined Sections Meeting, American Physical Therapy Association, San Diego, CA

Elizabeth Johnson, RN, MSN, AOCN, OCN, AOCNS
Julie Cronin, RN, BSN, OCN
Vita Norton, RN, BSN, OCN
Developing the Role of the Resource Nurse
Magnet Conference, American Nurses Credentialing Center, Phoenix, AZ.

Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Management of ALI/ARDS
Does High Frequency Ventilation Change Outcomes in the Adult Patient with ARDS?
39th Congress, Society of Critical Care Medicine, Miami, FL

Creating a Vision for Respiratory Care 2015 and Beyond
Evidence-Based Medicine and the Bottom Line: Results of Clinical Trials Can Reduce Costs

Management of ARDS: What Have We Learned from Clinical Trials
New Modes of Ventilation: Should We Be Using Them
10th Annual FOCUS Meeting, Orlando, FL

37th Donald F. Egan Scientific Memorial Lecture: The Mechanical Ventilator Past, Present, and Future
Ventilator Associated Pneumonia: How Are We Doing
Respiratory Care 2015 and Beyond: How Do We Get There
Annual Conference, American Association for Respiratory Care, Las Vegas, NV

Joanne Kaufman, RN, MPA, A-CCC
2010 Annual Conference, American Case Management Association, San Antonio, TX

Nancy Kelly, RN, GNP-BC, DNP
Use of a Transitional Minimum Data Set, (TMDS), to Improve Communication Between Nursing Home and Emergency Department Staff
Annual Meeting, Gerontological Society of America, New Orleans, LA

Janet King, RN, BSN, CGRN
New Horizons for Ambulatory pH Studies: Catheter Less (Bravo) vs. Catheter Probe – The Nursing Perspective

The Smart Pill: Expanding Our Horizons Through New Technology
37th Annual Course, Society of Gastroenterology Nurses and Associates, Orlando, FL

Aimee Klein, PT, DPT, DSc, OCS
Responsiveness of the Lower Extremity Functional Scale (LEFS) in Patients With Lower Extremity Musculoskeletal Dysfunction
Combined Sections Meeting, American Physical Therapy Association, San Diego, CA

Barbara Levin, RN, BSN, ONC, LNCC
Getting Tangled in Charlotte's Web: Tell My Story
American Society of Health Care Risk Management Conference, Princeton University, Princeton, NJ

What Happened to Charlotte? Patient Errors and How They Happen
Overcoming Your Gut Reactions to Charting: How Documentation Can Protect You and Your Patient
National Conference, Society of Gastroenterology Nurses and Associates, Orlando, FL

Elyse Levin-Russman, LICSW
Attachment and Loss in Pediatric Oncology: Reflections on Clinicians' Responses
Annual Conference, Association of Pediatric Oncology Social Workers, Anaheim, CA

Catherine Mannix, RN, MSN, OCN
A Feasibility Study of Low-Cost Patient-Administered Skin Care Intervention Among Head and Neck Cancer Patients Receiving Chemo-Radiation
2010 Congress, Oncology Nursing Society, San Diego, CA

Mary McKenna Guanci, RN, MS, CNRN
Beyond TPA: Raising the Bar in Stroke Management

Brain Death: Myths and Methods
42nd Annual Conference, American Association of Neuroscience Nurses, Baltimore, MD

Temperature Management in the Neuroscience Patient: Research to Practice
University Hospital System, Case Medical Center, Cleveland, OH

Kathleen Miller, RN, MA, PhD
Donna Peltier-Saxe, RN, MSN
John Denninger, MD, PhD
Albert Yeung, MD, ScD
Gregory Fricchione, MD
Herbert Benson, MD
Victoria LePoutre, MA
Dinah Gilburd, LICSW
Cally Woodard, APRN
A Mind Body Intervention for Depression in a Community Health Setting
30th Annual Meeting, American Holistic Nurse Association, Colorado Springs, CO

Matthew Nippins, PT, DPT, CCS
Roundtable Moderator – Incorporating Physical Therapy and Exercise into the CF Clinic
2010 North American Cystic Fibrosis Conference, Baltimore, MD

Beth-Ann Norton, RN, MS, ANP-BC
Advances in Inflammatory Bowel
Disease for Allied Health Professionals
The IBD Research Group Forum, Tulsa, OK

Practical Use of Immunomodulators
and Biologics
*2010 Advances in Inflammatory Bowel
Disease Conference, in Hollywood, FL*

Mary Orencole, APRN, BS, MS
Does the Amount of Bi-Ventricular
Pacing Affect Patient Outcomes?
*Annual Meeting, Heart Rhythm Society,
Denver, CO*

Sheetal Patel Kakarala, MSW, LCSW
Women's Health in CF Care & the
Psychosocial Complexities
*24th Annual North American Cystic
Fibrosis Conference, Baltimore, MD*

Donna Perry, RN, PhD
Transformative Peace Building: Israeli
and Palestinian Combatants for Peace
*Peace through Dignity in the Middle East
Conference, United Nations, New York, NY*

Christopher Robbins, RN, BSN, CGRN
Advanced Hands-on Endoscopic
Ultrasound

Advanced Hands-on Endoscopic
Retrograde Cholangiopancreatography
*37th Annual Course, Society of
Gastroenterology Nurses and Associates,
Orlando, FL*

**Amanda Stefancyk, RN, MSN, MBA,
CNML**
Edward Perez, RN, MSN
Nicole Pelach, RN
Becky Pomrenke, RN, CNL
How to Get Started with TCAB
*Aligning Forces for Quality Meeting,
Minneapolis, MN*

**Amanda Stefancyk, RN, MSN, MBA,
CNML**
Becky Pomrenke, RN, CNL
Facing Challenges and Obstacles: Tips
and Strategies from Current TCAB
Hospital Leaders
*Aligning Forces for Quality Meeting,
Minneapolis, MN*

**Amanda Stefancyk, RN, MSN, MBA,
CNML**
Becky Pomrenke, RN, CNL
Getting Started with TCAB
*Transforming Care at the Bedside Learning
Session, New Jersey Hospital Association,
Princeton, NJ*

Elise Townsend, PT, DPT, PhD, PCS
Item Writing Training Session
*Federation of State Boards of Physical
Therapy, Alexandria, VA*

Maureen Veduccio, RN
Anna Carson, RN
Case Management Alliance Program—
A Practiced-Based CM Program,
Targeting High Risk Commercially
Insured Patients
*National Conference, Case Management
Society of America, Orlando, FL*

Karen Waak, PT, DPT, MSPT, CCS
Community Outreach Event
*Annual Conference, American Physical
Therapy Association, Boston, MA*

INTERNATIONAL

Amanda Bulette Coakley, RN, PhD
Joanne Hughes Empoliti, RN, MSN, BC, ONC
Christine Donohue Annese, RN, MSN
Preparing for Automation: A Standardized
Model for Documentation and Communication
Assessment and Enhancement of a Fall
Prevention Program
*North American Nursing Diagnosis-International,
(NANDA-I), Conference, Madrid, Spain*

Diane Carroll, RN, PhD, FAAN
Technological Advances: Setting the Standard
for Nursing Practice
*10th Annual Spring Meeting on Cardiovascular
Nursing, Council of Cardiovascular Nurses
and Allied Professionals, European Society of
Cardiology, Geneva, Switzerland*

Gino Chisari, RN, DNP
Professional Development: A Journey of
Knowledge
*Nursing Forum, Huashan Hospital,
Shanghai, China*

Lin-Ti Chang, MSN, RN-BC, ANP-BC, CCRN
Susan Briggs, MD
Advanced Disaster Medical Response for
Providers
HK Association for Conflict and Catastrophe
Medicine, Alice Ho Miu Ling Nethersole Hospital,
Hong Kong

Marianne Ditomassi, RN, DNP, MBA
Magnet Recognition: Is the Experience
Transferable to the European Healthcare
Environment?
Nursing Human Resources in Europe:
Analysis, Health Outcomes and Sustainability
*Marques de Valdecilla University Hospital,
Santander, Spain*

Marianne Ditomassi, RN, DNP, MBA
Colleen Snyder, RN, MSN
Professional Practice Environment:
Strategies for Success
*Nursing Forum, Huashan Hospital,
Shanghai, China*

Theresa Gallivan, RN, MS
Building a Quality Practice Environment
*Nursing Forum, Huashan Hospital,
Shanghai, China*

**Dean Hess, PhD, RRT, FAARC, FCCP,
FCCM**

Anatomy of the Ventilator

New Ventilator Modes

Mechanical Ventilation of the Patient
with Neuromuscular Disease

Noninvasive ventilation 2010 Update

The 5 Best Papers in Respiratory Care 2009
*University of Cairo, 10th Pulmonary Medicine
Update, Cairo, Egypt*

Mechanical Ventilation of the Patient
With ARDS

Management of Refractory Hypoxemic
Respiratory Failure

Basic Ventilator Modes

Ventilator Graphics
American College of Physicians, Toronto, ON

New Ventilator Modes

When to use PEEP

Noninvasive Ventilation for
Neuromuscular Disease

Aerosol Delivery During Noninvasive
Ventilation
*Second National Symposium on Respiratory
Therapy, Santiago, Chile*

PROFESSIONAL ACHIEVEMENTS • presentations

The Role of Noninvasive Ventilation in Long Term Respiratory Care

Respiratory Protocols During a Pandemic Debate, Recruitment Maneuvers Should Be Routinely Attempted in all ARDS Patients: Con

Asia Ventilation Forum, Kaohsiung, Taiwan

*Ventilator-Induced Lung Injury
Chang Gung University, Critical Care Grand Rounds, Tao-Yuan, Taiwan*

Noninvasive Ventilation in Acute Respiratory Failure

Patient-Ventilator Interaction During Volume-Control Ventilation

Ventilator-Associated Pneumonia

*Noninvasive Ventilation Workshop
Hospital de Rehabilitación Respiratoria María Ferrer, Buenos Aires, Argentina*

*How to Initiate a Noninvasive Ventilation Program: Bringing Evidence to the Bedside
Acute NPPV Congress, Sapporo, Japan*

Jeanette Ives Erickson, RN, DNP, FAAN
*The Importance of Nursing
Nursing Forum, Huashan Hospital, Shanghai, China*

Marian Jeffries MSN, ACNS BC, FNP
*Retrospective Analysis Communicating Nursing Practice: Identifying Nursing Problems and Nursing Educational Needs
North American Nursing Diagnosis-International, (NANDA-I), Conference, Madrid, Spain*

Marian Jeffries MSN, ACNS BC, FNP
Sioban Haldeman MSN, ACNS BC
*Effect of a CNS-Coached Teaching Learning Intervention on the Staff Nurses Documentation of Problem-identification, Nursing Interventions and Patient Outcomes Related to Pain and Anxiety in an Urban Academic Medical Center
North American Nursing Diagnosis-International, (NANDA-I), Conference, Madrid, Spain*

Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Should We Apply Lung Recruitment Maneuvers Early?

What is the Best Ventilator for NIV?

Mouth-to-Nose is Better than Mouth-to-Mouth Ventilation

*How to Set PEEP: Pros and Cons
30th Annual International Symposium on Intensive Care and Emergency Medicine, Brussels, Belgium*

*Patient-Ventilatory Synchrony: Causes and Solutions. How Did We End Up Using Large Tidal Volumes Mechanically and Manually Noninvasive Ventilation
14th International Conference on Mechanical Ventilation, Zaragoza, Spain*

*Basic Concepts of Mechanical Ventilation
Basic Operations of the Mechanical Ventilator*

1st Course on the Practical Aspects of Mechanical Ventilation, Madrid, Spain

Noninvasive Ventilation: Clinical and Technical Application

*Noninvasive Ventilation Controversial Indications
16th Annual Symposium on Mechanical Ventilation, Sao Paulo, Brazil*

Adaptive Support Ventilation With End-Tidal CO₂ Closed Loop Control vs. Conventional Ventilation

Do Respiratory Therapists Improve Outcome

Why, When and How Should Non-Invasive Ventilation be Administered

Pleural Pressure Monitoring

Does Patient-Ventilator Synchrony Impact Patients Prognosis

*Adaptive Support Ventilation
23rd Annual European Society of Intensive Care Medicine Annual Meeting, Barcelona, Spain*

Introduction to Mechanical Ventilation

Modes of Mechanical Ventilation Part I

Modes of Mechanical Ventilation Part II

Initiation and Initial Settings for Invasive Mechanical Ventilation

Adjunctive Approaches to Managing ARDS

*Noninvasive Mechanical Ventilation
7th International Symposium on Respiratory Disease Mechanical Ventilation Workshops, Shanghai, China*

*VAP Prevention With the Right ET Tubes
Improving Patient-Ventilator Synchrony*

Noninvasive Mechanical Ventilation: Which Ventilator Should I Use

*Using Clinical Variables to Identify Risk in ARDS Patients
Toronto Critical Care Canadian Forum, Toronto, Canada*

Michele Lucas, MSW, LICSW
*Stabilizing the Ship: the Role of the Neuro-Oncology Social Worker
15th Annual Meeting, Society of Neuro-Oncology, Montreal, Canada*

Donna Perry, RN, PhD

*The Role of Health Professionals in Promoting Human Dignity Through Socio-Political Advocacy
Health Professional College, Al Quds University, Abu Deis, Palestine*

*3-Day Research Method Workshop/
Introduction to Transcendental Method: A Qualitative Research Method Grounded in Human Experiences
Health Professional College, Al Quds University, Abu Deis, Palestine*

*Transformative Peace Building: Israeli and Palestinian Combatants for Peace
Political Science Department, Al Quds University, Abu Deis, Palestine
Resolution Department, Ben Gurion University, Be-er Sheba, Israel*

Ellen Robinson, RN, PhD

Martha Jurchak, PhD

Carol Powers

*Cardiopulmonary Resuscitation Not Medically Indicated: Conceptual, Community and Policy Development
6th International Conference on Clinical Ethics Consultation, International Society for Clinical Bioethics, Portland, OR*

Dawn Tenney, RN, MSN

Pain Management

Nursing Forum, Huashan Hospital, Shanghai, China

PROFESSIONAL ACHIEVEMENTS • poster presentations

STATE AND REGIONAL

Gaurdia Banister, RN, PhD
Joy Williams, RN
Barbara Badio, RN
Sheridan St. Jour, RN
Marion Winfrey, RN
Famous Black Nurses in History You May Never Have Heard of: And the Honor Role of Firsts
Centennial Anniversary, Massachusetts Board of Registration in Nursing Committee, Boston, MA

Marianne Beninato, PT, DPT, PhD
Laura Busick, PT, DPT, MS, NCS
Vyoma Parikh
An Item Analysis of the Stroke Impact Scale-16 (SIS- =16) in Relation to Falls in People with Stroke Living in the Community
Massachusetts Chapter Annual Conference, American Physical Therapy Association, Danvers, MA

Theresa Capodilupo, RN, MSN
Corey Mullen, RN, MSN
Constructing a Designated Education Unit at Massachusetts General Hospital Designated Education Unit, *Sharing the Good News Conference, Baystate Health Center, Amherst, MA*

Diane Carroll, RN, PhD, FAAN
Ann Hurley, RN
John Dykes
Blackford Middleton, MD
Validation of Icons to Communicate Fall Risk and Tailored Interventions to Prevent Patient Falls
22nd Annual Scientific Sessions, Celebrating Diversity in Nursing Science, Providence, RI

Daniel Fisher, MS, RRT
Demet Sulemanji, MD
Shawn Fagan, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Use of Proportional Assist Ventilation in Acute Burn Injury Patients
42nd Annual Meeting American Burn Association, Boston, MA

Daniel Fisher, MS, RRT
Tina Chisholm, RRT
Julie MacPherson-Clements, RRT
Dean Hess, PhD, RRT
George Velmahos, MD
Ulrich Schmidt, PhD, MD
Comparison of Change Date of Tracheostomy Tubes for Percutaneous vs. Open Tracheostomy in a Respiratory Acute Care Unit
33rd Annual Meeting Massachusetts Society for Respiratory Care, Sturbridge, MA

Elizabeth Johnson, RN, MSN, AOCNS, OCN
Jean Fahey, RN, MSN, ACNS-BC, CCRN, CNRN
Educational Components of the Clinical Nurse Specialist Role
North East Organization of Nurse Educators, Burlington, MA

Marian Jeffries, MSN, ACNS, BC, FNP-C
Incentive Spirometry Before Lung Resection: Does Preoperative Education Prevent Postoperative Atelectasis?
Implementing a Hospital-Wide Teaching Tool to Educate the Patient with Diabetes
New England Organization of Nurse Educators, Burlington, MA

Mary McAdams, RN-BC, MEd
Tom Drake, BA
Sheila Golden-Baker, SM, RN-BC, CRRN
Mary O'Brien, RN, MSN, APRN-BC
Educating Subject Matter Experts on How to Convert Traditional Instructor-Led Presentations to Online Learning Events
Northeast Organization of Nurse Educators, Burlington, MA

NATIONAL

Amy Corveleyn, MSW, LICSW
Responding to the Unique Psychosocial Needs of Women with Oral, Head and Neck Cancer
American Psychosocial Oncology Society Conference, New Orleans, LA

Daniel Fisher, MS, RRT
Demet Sulemanji, PhD, MD
Sean Fagan, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Use of Proportional Assist Ventilation in Acute Burn Injury Patients
42nd Annual Meeting, The American Burn Association, Boston, MA

Daniel Fisher, MS, RRT
Edward Bittner, MD, PhD
Daniel Chipman, BS, RRT
Tina Chisholm, RRT
Julie MacPherson-Clements, RRT
Matthias Eikermann, MD
Ulrich Schmidt, MD, PhD
Length of Spontaneous Breathing Trials Predicts Successful Ventilator Liberation of Long-Term Ventilated Patients
55th International Respiratory Congress, Las Vegas, NV

June Guarente, RN, MS, CGRN
Ellen Fern, RN, BSN
Janet King, RN, BSN, CGRN
Deborah Palmer, RN, MSN, CGRN
Sandra Hession, RN, BSN, CGRN
Lucia Barnes, RN, BSN
Katie Best Manzo, RN
Debbiane Shahidi, RN, BSN
David Scholl, RN, BSN
Patient Educational Video Leads to Performance Improvement
37th Annual Course, Society of Gastroenterology Nurses and Associates, Orlando, FL

Maureen Hemingway, RN, BSN, MHA, CNOR
Alan Goostray, RN, CNOR
Transformations in Technology
Association of Operating Room Nurses Congress, Denver, CO

Yandong Jiang, PhD, MD
Andrew Marchese, BS
Ken Shelton, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Validating Effectiveness of Ventilation Generated by Chest Compression Alone in the Model Lung
Annual Meeting, American Heart Association, Chicago, IL

Bessie Manley, RN, MPA/HA
Susan Lee, RN, PhD
Nurse Director Rounds. A Model for Patient and Staff Satisfaction
The Forum on Health Care Leadership, Washington, DC

Andrew Marchese, BS
Demet Sulemanji, PhD, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Non-Invasive Ventilation,
Synchronization Following Increasing
and Decreasing Leaks:
Lung Model Study
*39th Critical Care Congress, Society of
Critical Care Medicine, Miami, FL*

Andrew Marchese, BS
Demet Sulemanji, PhD, MD
Joseph Kratochvil, LPN, RRT
Jesus Villar, MD, PhD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Oxygen Consumption and Battery Life
of New Transport Ventilators

Transport Ventilator Performance
During Pressure Support Ventilation
*56th Annual Respiratory Care Congress,
Las Vegas, NV*

Theresa Michel, PT, DPT, MS, DSc, CCS
Autonomic Dysfunction and Fitness in
HIV Infected Adults
*Annual Conference, American Physical
Therapy Association, Boston, MA*

Brook Morgan, RN, BSN, CCRN
Using an Early Warning Scoring System
to Activate the Urgent Response System
*Clinical Nurse Leader Summit,
San Diego, CA*

Patricia Olsen, APRN-BC, CNSN
Bin Zhang, PhD, RPh, BCNSP
Nancy Sceery, LD, RD, CNSD
Janice Heavey, RN, MS, CNSN
Michelle Picard, RN, BSN, CNSN
Janey Pratt, MD
Evidenced-Based Findings of Essential
Trace Metal Deficiency and/or Excess in
Parenteral Nutrition Patients
*Annual Conference, American Society for
Parenteral and Enteral Nutrition,
Las Vegas, NV*

Donna Scarborough, PT, MS
James Zachazewski, PT, DPT, ATC, SCS
Assessment of Leg Control During a
Visual Task: A Feasibility Study
*Orthopaedic Research Society,
New Orleans, LA*

Linda Steiner, PT, DPT, MS, OCS
Effect of the Arthritis Foundation
Exercise Program on Community
Dwelling Adults: Results of a
Three-Year Study
*Annual Conference, American Physical
Therapy Association, Boston, MA*

Demet Sulemanji, PhD, MD
Purris Williams, BS, RRT
Daniel Fisher, MS, RRT
Yandong Jiang, PhD, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Validation of Mixed Venous Blood
Oxygen Saturation Obtained with a
Novel Mathematical Equation Using
Arterial and Various Local Tissue
Oxygen Saturations
*American Society of Anesthesiology
Meeting, San Diego, CA*

Janice Tully, RN, BSN, CCM, ACM
Tammy Carnevale, RN
Colleen Diamont, RN, MSN, MBA
Laurene Dynan, RN, ACM
Janice Filteau, RN, BSN
Arme Gallanaro, RN, BSN, CCM
Elise Gettings, RN, MPA, MPH
Jill Jones, RN, BA, CCM
Diane Carroll, RN, PhD, FAAN
Acute Hospital to Skilled Home Care:
Identifying the Gaps in Communication
for our Heart Failure Patients
*2010 Annual Conference, American Case
Management Association, San Antonio, TX*

INTERNATIONAL

Mary-Liz Bilodeau, RN, MS, CCRN, ACNP-BC
Daniel Fisher, MS, RRT
Ronald Tompkins, MD, ScD
Shawn Fagan, MD
Implementation of an Aggressive Ventilator
Management Protocol in an Adult Burn ICU
*XV Congress, International Society for Burn
Injuries, Istanbul, Turkey*

Daniel Fisher, MS, RRT
Edward Bittner, MD, PhD
Daniel Chipman, BS, RRT
Tina Chisholm, RRT
Julie MacPherson-Clements, RRT
Matthias Eikermann, MD
Ulrich Schmidt, MD, PhD
Length of Spontaneous Breathing Trials Predicts
Successful Ventilator Liberation of Long-Term
Ventilated Patients
*55th International Respiratory Congress,
Las Vegas, NV*

Mary Larkin, RN, MS
Dynamic Evolution of the Study Coordinator
Role: the 25-Year Experience in DCCT/EDIC
*International Association of Clinical Research
Nurses Conference, Bethesda, MD*

Michele Lucas, MSW, LICSW
Diagnosis to Death: Meeting the Brain
Cancer Patient and Caregiver Emotional
Needs Along the Continuum of Disease
*15th Annual Meeting, Society of Neuro-
Oncology, Montreal, Canada*

Demet Sulemanji, PhD, MD
Andrew Marchese, BS
Marc Wysocki, PhD, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Adaptive Support Ventilation With
End-tidal CO₂ Closed Loop Control vs.
Conventional Ventilation in ARDS
*The 23th Annual Congress of the European
Society of Intensive Care Medicine,
Barcelona, Spain*

PROFESSIONAL ACHIEVEMENTS • appointments

STATE AND REGIONAL

Gaurdia Banister, RN, PhD

Treasurer, New England Region, National Association of Health Services Executives

Barbara Blakeney, RN, MS

Member, Board of Directors, The Boston Health Care for the Homeless Program

Member, Dean's Advisory Board, College of Nursing, University of Massachusetts at Amherst

Member, Dean's Advisory Board, College of Nursing, University of Massachusetts at Boston

Marcy Bergeron RN, MS, ANP

Nurse Representative, Center for Primary Care Innovation Council, Harvard Medical School

Paul Bartush, MM, CAVS

President, Massachusetts Association of Directors of Healthcare Volunteer Services

Virginia Capasso, PhD, ANP-BC

Adjunct Assistant Clinical Professor, Institute of Health Professions

Eileen Comeau, RN, NP

Member, Board of Directors, Campus of Caring

Constance Dahlin, ANP, BC, FAAN

Clinical Associate Professor, Adjunct Faculty, MGH Institute for Health Professions

Sheila Davis, DNP

Director of Global Nursing, Partners In Health

Steven Davis, MBA, Cert. CIS, CHFPP

Member, Massachusetts/Rhode Island Chapter, Managed Care Committee, Healthcare Financial Management Association

Angela Ferrari, CNM

Membership Chair, Region 1, Chapter 1, American College of Nurse-Midwives

Mary Findeisen, RN

Director, Graduate Program in Nursing, Endicott College

Daniel Fisher, MS, RRT

President, Massachusetts Society for Respiratory Care

Meghan Fitzgibbons

Area Chair, Massachusetts Association of Directors of Healthcare Volunteer Services

Marion Growney, MSN, ACNP

Vice President, Massachusetts Coalition for Nurse Practitioners

Jeanette Ives Erickson, RN, DNP, FAAN

Instructor, Obstetrics, Gynecology and Reproductive Biology, Harvard Medical School

Clinical Assistant Professor, Adjunct Faculty, MGH Institute for Health Professions

Clinical Professor of Nursing, Massachusetts College of Pharmacy and Health Sciences School of Nursing

Member, Harvard Humanitarian Initiative Executive Committee, Harvard University

Member, Greater Boston Aligning Forces for Quality Initiative Planning Grant

Community Council

Member, Greater Boston Aligning Forces for Quality Initiative Planning Grant Planning Group

Co-Chair, Host Committee, Celebration of Women in Healthcare, Kenneth B. Schwartz Center

Member, Harvard Humanitarian Initiative Executive Committee, Harvard University

Member, Board of Directors, The Institute for Nursing Healthcare Leadership

Member, Board of Directors, The Benson-Henry Institute for Mind Body Medicine

Chairperson, Chief Nurse Council, Partners HealthCare System, Inc.

Visiting Scholar, Boston College School of Nursing

Taryn Pittman, RN, MSN

Boston Regional Representative to the Board, Massachusetts Organization of Nurse Executives

Mary Sylvia-Reardon, RN

Member, Board of Directors, End Stage Renal Disease Network of New England

James Zachazewski, PT, DPT, ATC, SCS

Chair, Commonwealth of Massachusetts, Division of Professional Licensure, Board of Allied Health Professions

NATIONAL

Paul Arnstein, RN, PhD, FAAN

*Fellow, American Academy of Nursing
Chair, Education Special Interest Group,*

American Pain Society

Member, Scientific Program Committee, American Pain Society

Barbara Blakeney, RN, MS

Member, Board of Directors, Practice Green Health

Secretary, Board of Directors, Health Care Without Harm

Howard Blanchard, RN, MEd, MS, ACNS-BC, CEN

Standard Setting Panelist, American Nurses Credentialing Center

Diane Carroll, RN, PhD, FAAN

Member, Annual Meeting Committee, American Association of Heart Failure Nurses

Editorial Board Member, Heart & Lung

Jane Harker, RN, MS, BSN, CGRN

Treasurer, Board of Directors, Society of Gastroenterology Nurses and Associates

Jeanette Ives Erickson, RN, DNP, FAAN

Member, National Advisory Council on Nurse Education and Practice, (NACNEP), Health and Human Services Administration, Washington, DC

Elizabeth Johnson, RN, MSN, AOCNS, OCN

Chair, Advanced Oncology Nursing Certification Test Development Committee, Oncology Nursing Certification Corporation

Janet King, RN, BSN, CGRN

Member, Nominations and Elections Committee, Society of Gastroenterology Nurses and Associates

Cynthia LaSala, RN, MS

Member, Ethics Advisory Board, American Nurses Association Center for Ethics and Human Rights

Beth-Ann Norton, RN, MS, ANP-BC

Member, Nursing Task Force, Crohn's and Colitis Foundation of America

Gayle Peterson, RN, BSN

Member, House of Delegates, Congress on Nursing Practice and Economics, American Nurses Association

President, Northeast Organization of Nurse Educators, National Nursing Staff Development Organization

Fellow, American Nurses Association Policy Institute

Monica Staples, RN, MSN

Member, Gerontological Nurse Content Expert Panel, American Nurses Credentialing Center

Amanda Stefancyk, RN, MSN, MBA, CNML

Member, Future Patient Care Delivery Committee, American Organization of Nurse Executives

INTERNATIONAL

Barbara Blakeney, RN, MS

Member, Nominations Committee, International Council of Nursing

Jeanette Ives Erickson, RN, DNP, FAAN

Co-Chair, CNO-Dean Advisory Council, Honor Society of Nursing – Sigma Theta Tau International

CLINICAL RECOGNITION PROGRAM

The Mass General Clinical Recognition Program serves as a formal way to recognize excellence in practice, encourage professional development, and build a diverse community of reflective practitioners within Patient Care Services. Applicants work with their directors and clinical specialists to analyze their practice relative to clinician-patient relationship, clinical knowledge and decision-making, teamwork and collaboration and movement (for Occupational Therapy and Physical Therapy professionals). Criteria within these themes define four levels of clinical practice: Entry, Clinician, Advanced Clinician and Clinical Scholar.

2010 ADVANCEMENTS

Advanced Clinician

Maura Ament, PT
Carol Card, RN
Tina Chisholm, RRT
Amy Corveleyn, LICSW
Natalie Cusato, LICSW
Carol Doherty, RN
Mary D'Onofrio, RN
Alissa Evangelista, PT
Tym Farley, RN
Elizabeth Favulli, RN
Robert Ferdinand, Jr., RN
Kathleen Grinke, RN
Denise Lauria, RN
Jennifer Logan, RN
Sharon Maginnis, RN

Kathryn Mawn, RN
Cheryl McGah, RN
Sharon Nadworny, RN
Patricia Noonan, RN
Claire Paras, RN
Amy Pasini, RN
Linda Reed, RN
Katherine Russo, OTR/L
Marcia Salvucci, RN
Lisa Scheck, LICSW
Janet Skolnick, OTR/L
Leslie Smith, RRT
Erica Tuggey, RN
Theresa Vachon, RN

Clinical Scholar

Angela Abate, RN
Janet Bell, RN
Linda Cohoon, RN
Catherine Griffith, RN
Abigail MacDonald, LICSW
Christine E. McCarthy, RN
Meaghan Rudolph, RN
Kerri Tyman, RN

PROFESSIONAL ACHIEVEMENTS • publications

BOOKS AND CHAPTERS IN BOOKS

Paul Arnstein, RN, PhD, FAAN
Keela Herr, RN, PhD, FAAN
Chapter: Pain in the Older Person
Bonica's Management of Pain
4th Edition
Lippincott, Williams & Wilkins

Paul Arnstein, RN, PhD, FAAN
Clinical Coach for Effective Pain Management
F A Davis Co

Paul Bartush, MM, CAVS
Barbara Boucher, MBA, CAVS
Victoria Heidelman, CAVS
Sherri Ward, CAVS
Valerie Weber, MHSA
Strategic Planning for Healthcare Volunteer Administrators
1st Edition
American Hospital Association

Rachel Bolton, RN, CPON
Catherine Mannix, RN, MSN, OCN
Chapter: Radiation Therapy
Nursing Care of Children and Adolescents with Cancer and Blood Disorders
4th Edition
Saunders

Ettore Crimi, MD
Dean Hess, PhD, RRT, FAARC, FCCP, FCCM
Chapter: Respiratory Monitoring
Critical Care Handbook of the Massachusetts General Hospital
5th Edition
JB Lippincott

Claudia Crimi, MD
Dean Hess, PhD, RRT, FAARC, FCCP, FCCM
Chapter: Principles of Mechanical Ventilation
Critical Care Handbook of the Massachusetts General Hospital
5th Edition
JB Lippincott

Constance Dahlin, ANP, BC, FAAN
Chapter: Communication in Palliative Care: An Essential Competency for Nurses
Oxford Textbook of Palliative Nursing
3rd Edition
Oxford University Press

Constance Dahlin, ANP, BC, FAAN
Audrey Cohen, MS, CCC-SLP
Tessa Goldsmith, MA, CCC-SLP, BRS-S
Chapter: Dysphagia, Xerostomia, and Dry Mouth
Oxford Textbook of Palliative Nursing
3rd Edition
Oxford University Press

Mary Guanci, RN
Chapter: Cerebrovascular Events of the Cerebrovascular System: Acute Stroke
Chapter: Temperature Management of Neuroscience Patient
AANN Core Curriculum
5th Edition
American Association of Neuroscience Nurses

Dean Hess, PhD, RRT, FAARC, FCCP, FCCM
Chapter: Positive Pressure Ventilator
Noninvasive Ventilation and Weaning: Principles and Practice
Hodder Arnold

Michele Lucas, LICSW
Chapter: The Impact of Chemo Brain on the Patient with a High Grade Glioma
Chemo Fog
1st Edition
Springer

David Magee, PhD, BPT
Robert Manske, DPT, MEd, MPT, SCS, ATC, CSCS
James Zachazewski, PT, DPT, ATC, SCS
William Quillen, PT, PHD, SCS, FACSM
Athletic and Sport Issues in Musculoskeletal Rehabilitation
Saunders

Jean O'Toole, PT, MPH, CLT-LANA
Chapter: Lymphedema: A Modern Approach to Management in Breast Cancer
A Multidisciplinary Approach to Diagnosis and Management
Demos Publishing

Demet Sulemanji, PhD, MD
Yandong Jiang, PhD, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Chapter: Manual and Mechanical Ventilators
The MGH Textbook of Anesthetic Equipment
1st Edition
Elsevier Publishers

ARTICLES

Paul Arnstein, RN, PhD, FAAN
What's the Best Way to Cool my Patient's Burn Pain?
Nursing 2010

Is My Patient Drug-Seeking or in Need of Pain Relief?
Nursing 2010

Balancing Analgesic Efficacy with Safety Concerns in the Older Patient
Pain Management Nursing

Integration of Nonpharmacologic and Multidisciplinary Therapies in the Opioid Treatment Plan
Journal of Family Practice Online

Opioids for Chronic Pain: Striking a Balance
The Clinical Advisor

Paul Arnstein, RN, PhD, FAAN
Kathleen Broglio, ANP-BC, ACHPN, CPE
Elisa Wuhrman, MS, FNP, ACNP-BC
Placebos: No Place in Pain Management
Nursing 2011

Paul Arnstein, RN, PhD, FAAN
Frank Fortier, MPAS, MHA, PA-C, CPHQ
CPHIMS
Kenneth Jackson, II, PharmD, CPE
Clinician's Guide to Management of Opioid Therapy
Nurse Practitioner Prescribing Reference

Paul Arnstein, RN, PhD, FAAN
Barbara St. Marie, ANP, GNP, RN-BC
White Paper: Managing Chronic Pain with Opioids: A Call for Change
Nurse Practitioner Healthcare Foundation

Excerpt: White Paper: Managing Chronic Pain with Opioids: A Call for Change
The American Journal for Nurse Practitioners

Thomas Barnes, EdD, RRT
David Gale, PhD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Woody Kageler, MD, MBA
Competencies Needed by Graduate Respiratory Therapists in 2015 and Beyond
Respiratory Care

Patient Care Services staff listed in bold.

Anne-Marie Barron, RN
Amanda Bulette Coakley, RN, PhD
Abstract: Therapeutic Touch Practice and Research on an Inpatient Oncology and Bone Marrow Transplant Unit: Creating a Caring and Healing Environment
The Journal of Pediatric Hematology and Oncology

Leonardo Batista, MD
Fabricio Lima
James Januzzi, Jr., MD
Vivian Donahue, RN
Colleen Snyderman, RN, MSN
David Greer, MD
Feasibility and Safety of Combined Percutaneous Coronary Intervention and Therapeutic Hypothermia Following Cardiac Arrest
Resuscitation

Mary Bourgeois, PT, DPT, MS, CCS
Pulmonary Rehabilitation Following Acute Exacerbation of Chronic Obstructive Pulmonary Disease
PT Journal

Amanda Bulette Coakley, RN, PhD
Mary Duffy, RN, PhD, FAAN
The Effect of Therapeutic Touch on Postoperative Patients
Journal of Holistic Nursing

Janet Callahan, PT, MS, NCS
Vestibular Prehab
Journal of Neurological Physical Therapy

Diane Carroll, RN, PhD, FAAN
Patricia Dykes, RN
Ann Hurley, RN
Patients' Perspectives of Falling While in an Acute Care Hospital and Suggestions for Prevention
Applied Nursing Research

William Colby, JD
Constance Dahlin, ANP, BC, FAAN
John Lantos, MD
John Carney, MED, PAHM
Myra Christopher, BA
The National Consensus Project for Quality Palliative Care Clinical Practice Guidelines Domain 8: Ethical and Legal Aspects of Care
HEC Forum

Jody Cormack, PT, DPT MSED, NCS
Denise Gobert, PT, PhD
Jason Hardage, PT, DScPT, GCS, NCS
Heather Hayes, PT, DPT, NCS
Christy Malonzo, PT, ATP
Kristin Parlman, PT, DPT, NCS
Genevieve Pinto Zipp, PT, EdD
Perspective from the Practice Commission: Is Autonomous Practice in Neurologic Physical Therapy Defined Differently Based on the Type of Practice Setting?
Journal of Neurological Physical Therapy

Constance Dahlin, ANP, BC, FAAN
John Kelley, PhD
Vicki Jackson, MD
Jennifer Temel, MD
Early Palliative Care for Lung Cancer: Improving Quality of Life and Increasing Survival
International Journal of Palliative Nursing

Robert Diblasi, RRT
Timothy Myers, RRT
Dean Hess, PhD, RRT, FAARC, FCCP, FCCM
Evidence-based Clinical Practice Guideline: Inhaled Nitric Oxide for Neonates with Acute Hypoxic Respiratory Failure
Respiratory Care

Patricia Dykes, RN, DNSc
Diane Carroll, RN, PhD, FAAN
Ann Hurley, RN, DNSc
Stuart Lipsitz, ScD
Angela Benoit, BComm
Frank Chang, MSE
Seth Meltzer
Ruslana Tsurikova, MSc, MA
Lyubov Zuyov, MA
Blackford Middleton, MD, MPH, MSc
Fall Prevention in Acute Care Hospitals: A Randomized Trial
Journal of the American Medical Association

Adebayo Esan, MD
Dean Hess, PhD, RRT, FAARC, FCCP, FCCM
Suhail Raouf, MD
George Liziamma, MD
Curtis Sessler, MD
Severe Hypoxemic Respiratory Failure: Part 1 - Ventilatory Strategies
Chest

Betty Ferrell, PhD, MA
Rose Virani, RNC, MHA, OCN
Judith Paice, RN, PhD
Pam Malloy, RN, MN, OCN
Constance Dahlin, ANP, BC, ACHPN, FAAN
Statewide Efforts to Improve Palliative Care in Critical Care Settings
Critical Care Nurse

Jane Flanagan, APRN, PhD
Diane Carroll, RN, PhD, FAAN
Glenys Hamilton, DNSc, RN
The Long-Term Lived Experience of Patients with Implantable Cardioverter Defibrillators
MEDSURG Nursing

Corin Gigler, RN
Lynn Oertel, MS, ANP, CACP
Understanding Hypercoagulopathies
Nursing 2010

June Guarente, RN, MS, CGRN
Kathleen Tiberii, RN, BSN, CGRN
Registered Nurse Percutaneous Endoscopic Gastrostomy, (PEG), Self-Assessment Study Module
American Board of Certification for Gastroenterology Nurses

Maureen Hemingway, RN, MHA, CNOR
Marion Freehan RN, MPA/HA, CNOR
Lisa Morrissey RN, MBA, CNOR
Expanding the Role of Nonclinical Personnel in the OR
AORN Journal

Dean Hess, PhD, RRT, FAARC, FCCP, FCCM
Ventilator Modes: Where Have We Come From and Where are We Going?
Chest

Dean Hess, PhD, RRT, FCCP
Arthur Tokarczyk, MD
Mary O'Malley, RN
Susan Gavaghan, RN
Judith Sullivan, RN
Ulrich Schmidt, MD, PhD. FCCP
The Value of Adding a Verbal Report to Written Handoffs on Early Readmission Following Prolonged Respiratory Failure
CHEST

Jeanette Ives Erickson, RN, DNP, FAAN
A Nurse Leader's Perspective on Disaster Preparedness and Response: Experiences from Haiti
AONE Voice of Nursing Leadership

Overview and Summary: Promoting Healthy Work Environments: A Shared Responsibility
The Online Journal of Issues in Nursing
Robert Kacmarek, PhD, RRT, FAARC,

PROFESSIONAL ACHIEVEMENTS • publications

FCCP, FCCM

Jesus Villar, PhD, MD
Clinical Repercussions of High-frequency Percussive Ventilation: a Burning Issue
Critical Care Medicine

Joanne Kaufman, RN, MPA

Mary Neagle, MSW
Eric Weil, MD
Care Management Demonstration Project for High-Risk Populations: Transition, Communication and Continuity
Collaborative Case Management Journal for ACMA

Karen Kayser, PhD, MSW
Barry Feldman, PhD

Nancy Borstelmann, LICSW
Ann Daniels, PhD, LICSW
Effects of a Randomized Couple-Based Intervention on Quality of Life of Breast Cancer Patients and Their Partners
Social Work Research

Jane Kirschling, RN, DNS, FAAN
Jeanette Ives Erickson, RN, DNP, FAAN
The STTI Practice-Academe Innovative Collaboration Award: Honoring Innovation, Partnership, and Excellence
Journal of Nursing Scholarship

Renee Pitts, DO
Daniel Fisher, MS, RRT
Demet Sulemanji, MD
Joseph Kratochvil, LPN, RRT
Yandong Jiang, PhD, MD
Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
Variables Affecting Leakage Past Endotracheal Tube Cuffs: a Bench Study
Intensive Care Medicine

Mary Larkin, RN, MS
Jye-Yu Backlun, MS
Patricia Cleary, MS
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Dana Bjarnason, RN, PhD, NE-BC
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Laura Little Foley, PT, DPT

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Janet Madden, RN, MS, CCNS

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Lea Ann Matura, RN, PhD

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Safety Concerns of Hospital-Based New to Practice Registered Nurses and Their Preceptors
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Sunanda Kane, MD
Ask the Experts: Updates in Ulcerative Colitis – Practical Strategies for Improving Treatment Adherence
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Lynn Oertel, RN, MS, ANP, CACP

Edward Libby, MD
Is Patient Self-Testing a Good Thing?
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Renee Pitts, MD
Daniel Fisher, MS, RRT
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Joseph Kratochvil, LPN, RRT
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Robert Kacmarek, PhD, RRT, FAARC, FCCP, FCCM
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Marion Phipps, RN, MS, CRRN, FAAN
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Suhail Raouf, MD
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Severe Hypoxemic Respiratory Failure: Part 2 - Nonventilatory Strategies
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Statewide Efforts to Improve Palliative Care in Critical Care Settings
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Thomas Lynch, MD
Early Palliative for Patients with
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Elise Townsend, PT, DPT, PhD, PCS
Effects of Aquatic Aerobic Exercise for
a Child With Cerebral Palsy: A Single
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Medial Temporal Lobe Memory in
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TLR4 and IRAK-3 in a Non-infectious
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Respiratory Research

Jesus Villar, PhD, MD
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like Receptor Signaling Pathway in a
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Jonathan Winickoff, MD, MPH
Erica Healey, MA
Susan Regan, PhD
Elyse Park, PhD, MPH
Clare Cole, RNC, WHNP
Joan Friebeley, EdD
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Using the Postpartum Hospital Stay to
Address Mothers' and Fathers' Smoking:
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Mass General is fortunate to have more than 1,400 volunteers each year who provide countless and valuable services to patients and staff throughout the hospital. They can be found in a variety of settings, from greeting patients when they first arrive to escorting them to transportation after discharge. Although the volunteers come from all age groups, backgrounds and experiences, they share a commitment to making a difference at Mass General. In 2009, many volunteers reached significant milestones for the total number of hours they have served the hospital community.

100 +

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PATIENT CARE SERVICES

2010 Patient Care Services Annual Report